

Privacy Policy - Diamond Carpet Cleaning Service

Effective date:

April 20, 2025

1. What personal data we collect

When you contact us or book a carpet cleaning service, we may collect the following personal information:

- Full name
- Email address
- Phone number
- Home address (for the service location)

2. Why we collect your data

We collect your data for the following purposes:

- To confirm and deliver your booking
- To communicate with you regarding your appointment
- To issue invoices or receipts
- To comply with legal and financial obligations

3. Legal basis for processing

We process your personal data based on the following lawful grounds:

- Contractual necessity to provide the service you requested
- Legal obligation for accounting or legal record-keeping
- Legitimate interest to improve our services and maintain communication with clients

4. How we store and protect your data

Your personal information is stored securely and only accessible by authorized personnel. We implement reasonable physical, electronic, and managerial procedures to safeguard your data.

5. Data retention

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We will retain your personal data only as long as necessary for the purposes set out in this policy, or as required by law (e.g., tax or legal obligations).

6. Sharing your data

We do not sell, rent, or share your personal information with third parties, except:

- When necessary to fulfill your service (e.g. if a subcontractor is involved)
- To comply with legal requirements

7. Your rights

Under the UK GDPR, you have the right to:

- Access your personal data
- Request correction or deletion
- Restrict or object to processing
- File a complaint with the Information Commissioners Office (ICO) if you believe your data is being misused

8. Contact us

If you have any questions about this Privacy Policy or wish to exercise your data rights, please contact us:

Diamond Carpet Cleaning Service

Email: habokzsuzsanna@gmail.com

Phone: 07810532968